

Coombe House Newsletter



April 2010



Training in April :

First Aid

Support planning

Risk assessment

Most training takes place in the training room at Burgage Lodge - which is a 2 minute walk from Coombe House.

For manual handling training to be effective, the participants need the hoists etc, so this takes place at Coombe House - but it is arranged so that service users are not inconvenienced.

Fire extinguisher training also is based at Coombe, but out in the garden, and with all the windows shut !

Congratulations to Debi R who has successfully completed her formal induction program; well done Debi.

Praxis Care awards 2010

The annual awards ceremony will be taking place in May at the Culloden Hotel in Holywood, County Down. The staff team at Coombe House has been nominated for 5 awards :

"The scheme which contributes most effectively to the website."

"The scheme which has implemented the new Quality management system with the highest level of compliance to the Investors in People and ISO 9001 principles in it's everyday practice."

"The scheme which has demonstrated improved quality and innovation, through external or internal audit."

A nomination for a fundraising award has been made - see the next page.

Emma has also been nominated for an award in the category of

"Staff member who has delivered outstanding performance in all aspects of his/her work."

All the nominated staff are invited to the awards ceremony as a thank-you for their hard work and achievement, Emma has forewarned the airline !



Sensory garden

As the weather warms up a bit, the planting of cuttings, seeds and bulbs is getting underway, with new plants being bought from local nurseries - photographs to follow.

Any donations of plants / bulbs would be much appreciated.

Nigel S has been nominated a Praxis care award for his achievements with the sensory garden. The nomination is for :

"The staff member who has volunteered and raised the most money for the organisation throughout the year for the benefit of the service users."

The following staff have completed their NVQs :

Elaine H ... NVQ 2

Bea M ... NVQ 3

Karen H ... NVQ 3

Marg T ... NVQ 3

Jenny D ... NVQ 3

Sally L ... NVQ 3

and Emma W ... European computer driving licence.

What a team - a sincere thank you to you all, an excellent achievement.

Care Quality Commission recommendations

As we said earlier in the year, the CQC awarded Coombe the highest possible rating - three stars. A copy of the report can be seen at Coombe House or on the CQC website. The report produced three recommendations :

1st, Extra descriptive information about 'as required' medication should be made easily available.

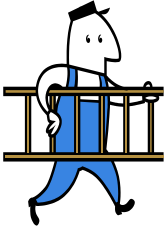
→ This has been completed.

2nd, Pictorial menus should be produced, to help service users choose their meals and to participate in meal planning.

→ Photographs have been taken of foods & meals, these are being incorporated into a new pictorial menu plan.

3rd, Gender-specific care is offered to all service users. This should be reflected in the documentation and each service user have the choice of male or female carer to assist them with personal care.

→ Each service user now has an intervention which makes it clear how that person communicates their choices. The balance of male / female staff has been increased to offer as much choice as possible.



Maintenance to building

A new profiling Parker bath with hydrotherapy is being fitted in the upstairs bathroom; the work is due to be done between April 14th and 16th - excellent news.

The new bath is too big to go in through the bathroom door, so the window will have to be removed and the bath hoisted in through the space. We're hoping the window will be put back in afterwards.

April fools day locally

On April 1st an unusual lion was reported to have been 'spotted' at Bewdley Safari park, which is only 5 minutes drive away,

If you follow the URL below you can see the picture

<http://www.wmsp.co.uk:8080/safaripark/WebObjects/safaripark.woa/wa/displayArticle?articleId=1000102>